

Edit by Naima 13 Feb. 2023

## Question

**Why the excel report of 8816x shows date instead of temperature reading at temperature column?**

## Reply:



The problem is under the difference of region setting in PC/Laptop.

In European format, it will use a comma “,” to represent the decimal point, but most of other countries are using period “.”.

So in the PC with region setting as Germany, the region setting will make the excel consider the temperature reading like 20.8 is for date (Aug.8<sup>th</sup>) instead of number(Twenty point eight) as below image:

Region setting: Taiwan / Switzerland / USA / France					Region setting: Germany / Austria				
Markierte Ereignisse					Markierte Ereignisse				
Index	Datum	Zeit	°C	%RH	Index	Datum	Zeit	°C	%RH
1	29/1/2023	00:51:21	20.8	48.5	1	29.1.2023	00:51:21	20. Aug	48.5
2	29/1/2023	01:01:21	21.1	37	2	29.1.2023	01:01:21	21. Jan	37.0
3	29/1/2023	01:11:21	18.7	38.3	3	29.1.2023	01:11:21	18. Jul	38.3
4	29/1/2023	01:21:21	17.9	40	4	29.1.2023	01:21:21	17. Sep	40.0
5	29/1/2023	01:31:21	17.7	41.5	5	29.1.2023	01:31:21	17. Jul	41.5
6	29/1/2023	01:41:21	17.6	42.8	6	29.1.2023	01:41:21	17. Jun	42.8
					7	29.1.2023	01:51:21	17. Apr	42.8
								17. Mrz	43.9

The easiest solution is to change the Region temporary as USA before user open the excel file as below step:

1. Select **Start**  > **Settings**  > **Time & Language** > **Region**.
2. Under **Country or region**, select your new region.
3. You can switch back to your original region at any time.