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主題: 9501 的軟體本來可以用, 但是客人刪除他電腦的 Microsoft VC++ 後就無法使用高速攝影機軟體了

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Q: 客人刪除他電腦的 Microsoft VC++ 後就無法使用高速攝影機軟體了.

Ans: 高速攝影機的軟體需要 Microsoft .NET Framework 來執行, 正常在 9501 軟體安裝時 Windows Installer 會確認電腦上是否有對應的 .NET Framework 元件可供執行, 若沒有就會進行對應安裝。

故這個現象應該是客戶移除 Microsoft Visual Studio 時, 一併把 .NET Framework 元件給移除了, 建議客戶再重新安裝一次高速攝影機軟體即可, 因為安裝的過程, 軟體會確認電腦上是否有對應的 .NET Framework 元件可供執行, 若沒有就會進行對應安裝。

Q: A customer cannot use the high-speed camera software after deleting Microsoft VC++ on his computer.

Ans:

The software of the high-speed camera requires Microsoft .NET Framework to execute. Normally when installing the 9501 software, Windows Installer will confirm whether there is a corresponding .NET Framework component on the computer for execution. If not, it will install it accordingly.

Therefore, this phenomenon should be caused by the customer removing the .NET Framework component when removing Microsoft Visual Studio. It is recommended that the customer reinstall the high-speed camera software because during the installation process, the software will confirm whether there is a corresponding component on the computer. The .NET Framework components are available for execution. If not, the corresponding installation will be performed.